



SendGuard Release Notes

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OVERVIEW

Standss is excited to announce the release of SendGuard quarterly updates. This is a new release and contains new features, improvements, and bug fixes.

The key highlights of this release include **checking of external members inside Contact List Groups and Distribution Lists, Attachment Guard and Reply All features in SendGuard M365, the Send feature via task pane in the Smart Alert Version, and a new simple prompt for SendConfirm.**

Users of previous versions will need to contact their account manager at Standss (or email us at sales@standss.com) to upgrade and get their new license information.

The following sections have more information on what's new, what's fixed and updates/deployment.

SendGuard COM-Addin (Windows Desktop)

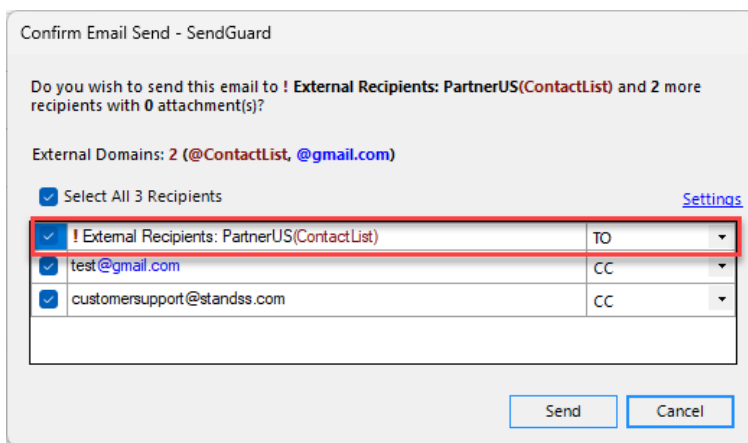
WHAT'S NEW

Check for External Recipients inside Outlook Contact Groups

SendGuard now enhances security by identifying external recipients within Outlook Contact Groups. If a Contact Group contains any external members, it will be flagged as external, ensuring users are prompted or alerted before sending emails to external recipients.

This feature is controlled by the registry key **SCCheckContactGroupMembersIsExternal**. When set to **true**, SendGuard will scan Contact Groups for external recipients. By default, this setting is **disabled (false)**.

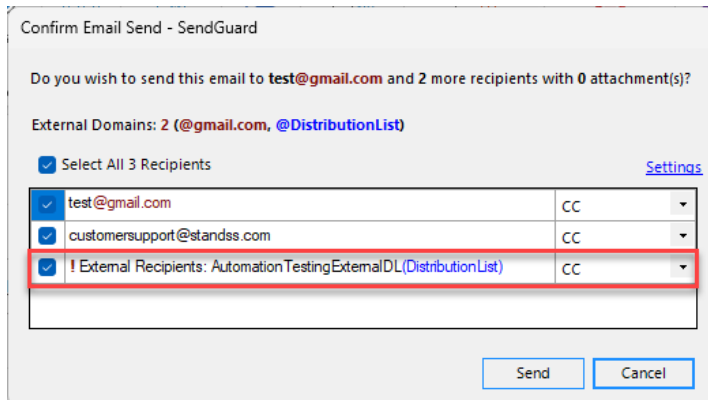
This enhancement provides an additional layer of security, helping organizations prevent accidental sharing of sensitive information with external recipients.



Improvements

Enhanced UI for External Recipient Detection in Exchange Distribution Lists

SendGuard previously included the capability to detect external recipients within Exchange Distribution Lists. In this release, we have enhanced the user interface to make it more apparent when a Distribution List contains external members. This improvement ensures users are clearly notified, enhancing security and preventing accidental sharing of sensitive information with external recipients.



SendGuard365 Addin (For New Outlook (Windows & Mac), Outlook Web Access & Legacy Outlook for Mac)

WHAT'S NEW

Attachment Guard

SendGuard now includes the ability to prompt users if an attachment is missing before sending an email. Previously available in the COM add-in, this feature is now also integrated into the SendGuard 365 add-in, ensuring a consistent security experience across platforms.

The feature is managed via the **SendGuard License Management Console**, allowing administrators to enable or configure it as needed.

This enhancement helps prevent accidental omissions and ensures important attachments are not forgotten when sending emails.

Reply All

The **Reply All Notification** feature is now available in the SendGuard 365 add-in. When users click **Reply All** in an email with multiple recipients, a notification appears at the top of the email, ensuring they are aware before proceeding.

Additionally, when attempting to **send a Reply All** email, a confirmation prompt will appear, reminding users that they are replying to all recipients. This enhancement helps prevent accidental wide responses and improves email awareness.

The **Reply All** features are controlled via the **Standss SendGuard License Management Console**.

To enable these features, **the software must be redeployed using a new manifest (installer)**. Please contact your **account manager** or email **sales@standss.com** to obtain the updated manifest.

SendConfirm New prompt – Simple Prompt

A new **Simple prompt** has been integrated into the **Send Confirm** feature. This prompt displays recipient and attachment details, allowing users to quickly review their email before sending.

Unlike the standard Send Confirm prompt, users **cannot** switch recipient types or tick/untick recipients/attachments. This ensures a streamlined review process while maintaining security and compliance.

Enhanced Smart Alert Task Pane Add-in: Improved User Flow with Direct Send Option

Building on our previous release, which introduced the **Smart Alert Task Panel Add-in** for email verification, we have now enhanced its functionality to allow users to **send emails directly from the Task pane**.

Once users review and verify the email's compliance within the Task pane, the **Send** button will be enabled. This allows emails to be sent directly from the Task pane, eliminating the need to click the standard **Send** button in the email window.

This feature **improves user flow** by streamlining the email verification and sending process, making it faster and more efficient while ensuring compliance.

Improvements

Performance Improvements: Faster Processing for Smart Alert Verification Add-in

We have made **significant codebase optimizations** to improve the processing speed of the **Smart Alert Verification Add-in**. These enhancements ensure a faster and more efficient user experience while maintaining robust security and compliance checks.

This improvement reduces delays, allowing users to complete email verification more quickly and seamlessly within their workflow.

SendConfirm Contact List Group Support & Distribution List

The SendConfirm feature now correctly displays information for Contact List Groups and Exchange distribution list. All Contact List Groups will be treated as external recipients, ensuring proper identification and categorization during the email review process. This enhancement improves clarity when sending emails to organized contact groups and maintains consistent security protocol for external communications.

Bugs

Fix: Add-in Now Functions Correctly in New Outlook for Meeting Updates

When updating a **meeting request** in **New Outlook**, the **add-in** was not functioning correctly, displaying a blank dialog and preventing users from sending the updated request.

This issue has now been resolved, ensuring that the add-in works as expected when updating meeting requests, allowing users to send updates without interruptions.

Fix: Email Sending issue with special characters in display name

Fixed a problem in Classic Outlook where emails containing recipient names with angle bracket characters (< >) were causing email issue. When attempting to send emails to recipients whose display names contained angle brackets (< >), the system would encounter errors during email sending. This has now been resolved.

Standss SendGuard License Management System

WHAT'S NEW

New Settings for SendGuard M365

The SendGuard M365 Add-in settings now include additional configuration options for:

- **Reply Guard Features:** New settings to turn on and off Reply all notification
- **Attachment Features:** Settings to turn on and off the Attachment missing reminders.
- **SendConfirm Prompt Types:** Additional prompt options when confirming email sends

These new settings provide greater flexibility and control over email security and compliance features.

MSP Friendly Ecosystem

The Standss SendGuard Licenses Management Console has been updated to support MSP login functionality. This enhancement allows Managed Service Providers (MSPs) to login and view their customers' subscriptions, settings, users, and add-in resources from a single interface. Standss will provide dedicated login credentials for MSPs to access this system, streamlining the management process for service providers who support multiple clients.

DEPLOYING THE NEW VERSION:

Priority Updates

SendGuard offers an annual subscription model which ensures that businesses get the best updates and support from our highly skilled staff.

SendGuard COM- Addin Deployment

MSI

Please contact your account manager at Standss or email us at sales@standss.com for a link to the latest file. We can assist you to deploy the new version with your existing or new settings.

Deploy using Microsoft Intune

SendGuard for Outlook is a per-machine software and therefore can be deployed via Intune. SendGuard will be installed silently if all registered devices are set-up correctly.

Please contact us at sales@standss.com for assistance regarding deployment using Microsoft Intune.

Use Group Policy Object (GPO) Templates (ADMX)

If there have been changes to the registry keys, an ADMX template is required for deployment via GPO.

Please contact us at sales@standss.com for the updated ADMX/ADML file to deploy and maintain settings.

SendGuard365 Addin Deployment

Office 365 Admin Centre

You can utilize Office 365 Admin Centre to deploy SendGuard365. If you have previously deployed the add-in, there is no need for redeployment as the new updates have already been pushed out. If you wish to modify your settings or require additional information regarding the deployment of SendGuard365, please reach out to your account manager or contact sales@standss.com